

## Join the network

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**Company name :** First ScotRail

**Department :** Operational Safety

**Address :** First ScotRail Operational Safety Atrium Court 50 Waterloo Street Glasgow G2 6HQ United Kingdom

**Website :** <http://www.scotrail.co.uk/>

**Contact person :** Mr

: Malcolm Cook

**Position/Title :** Simulator Manager

**Phone (including country code) :** ##44 (0) 7738 604267

**Email :** malcolm.cook@firstgroup.com

### General information

**Year of establishment :** 2007

**Mission statement :** We will work together to deliver the best service for Scotland everyday

**Ownership :** Part of a Railway Company

**Training courses open for other companies :** No

**Main areas of offered training/education :** Operation Management ; Train Crew

**Other :** Primarily Driver competence assessment

### Policy and Accreditation

**Do you hold an ISO certificate? :** No

**Is there Competition regarding your courses/education programs? :** No

**Accreditation as a vocational school by an independent public agency : No**

**Licenses to offer courses which are approved by an independent agency : No**

**Do you plan to seek accreditations within the next 3 years? : No**

**Special courses for instructors necessary : Yes**

**If so, do you do your own accreditation? : No**

### **Delivery**

**3 main areas of offerings/expertise (and share in %) : Driver assessment 70%**

**: Driver post incident development 15%**

**: Driver and Driver instructor training 15%**

### **Cooperation**

**Wants to cooperate with other European institutions/organizations to : exchange lecturers/expertise ; exchange experience in e-learning ; share experience in implementing systems to improve the learning experience ; share developed systems (i.e. CBT modules/solutions) ; obtain best practice ; participate in "best-practice-investigation"**