



INTERNATIONAL UNION  
OF RAILWAYS

# UIC SECURITY PLATFORM

## HUMAN FACTORS

RULES OF BEHAVIOUR  
FOR PASSENGERS AND  
VISITORS AT RAILWAY  
STATIONS, PLATFORMS  
AND TRAINS AND  
IN EMERGENCY  
SITUATIONS



NOVEMBER 2014



## RULES

You should observe the following rules while at the train station, on passenger platforms and on trains:

**While** crossing railway tracks, use specially designed pedestrian crossings, tunnels, footbridges, overpasses and other areas marked with special information signs while paying attention to signals and notifications provided by the audio and visual public address systems and/or staff.

**Stand** a safe distance from the edge of the platform to avoid the impact of the air current generated by approaching or passing trains.

**Do** not cross the line along the edge of the platform.

**Board** or alight from the train only after the train has stopped completely and do not block other passengers.

**Walk** on the right side of a staircase if possible. When on an escalator, stand on the right side and walk on the left.

**Do** not leave children unattended, especially when boarding and/or alighting from the carriage.

**Do** not leave bicycles or other means of transportation in places not intended for that purpose.

**Do** not leave luggage unattended.

**Lost** or unattended items and suspicious objects should be reported to railway administration staff or a police officer immediately.

**In** case of an emergency follow the instructions of railway administration staff, police and other specialised services handling the emergency.

**In** case of an emergency leave the place of danger using the designated evacuation routes and/or routes indicated by the railway administration staff.

**If** you cannot leave the place of emergency, move to a zone of maximum safety and tell the rescue services where you are.

The railway administration's permission is required for doing the following at railway stations, passenger platforms and on trains:

**Putting** up posters and signs

**Handing** out advertising booklets and leaflets

**Selling** or giving out goods

**Staging** musical or theatrical performances as well as other performances and demonstrations

**Collecting** signatures, conducting polls and fundraising campaigns

**PROHIBITED**

It is prohibited to:

**Cross** the railway line at an undesignated point;

**Run** on the passenger platform alongside an arriving/ departing train;

**Board** or alight from a train when it is in motion;

**Stand** on the footsteps or in the gangway of a carriage;

**Prevent** the automatic carriage doors from opening or closing;

**Lean** out of carriage windows and vestibule doors;

**Misuse** the emergency communication units;

**Carry** articles which may cause injury or stain people's clothes if not put inside an appropriate package or case;

**Dispose** of garbage by throwing it onto the railway track or elsewhere except garbage cans;

**Stain** or damage the equipment, damage the floor or the walls, draw or write on them;

**Play** active games or ride bicycles, scooters, skateboards, roller skates and other means of transport;

**Drink** alcohol or be in a state of intoxication, narcotic or otherwise;

**Sell** drugs or psychoactive substances or consume them;

**Smoke** outside designated places;

**Carry** or have in possession poisonous, explosive and toxic substances;

**Obstruct** emergency exits and evacuation routes;

**Have** a dog off a leash (highly aggressive and dangerous dogs should also be muzzled);

**Interfere** with lost or unattended items, suspicious objects, or things adjacent to them;

**Use** radio equipment, telephones or other communication devices near the suspicious objects.



240 members  
across 5 continents...

The worldwide association of cooperation for railway companies



- 2 500 billion passenger-kilometres
- 9 500 billion tonne-kilometres
- More than 1 000 000 kilometres of lines



INTERNATIONAL UNION  
OF RAILWAYS