UIC Security Platform

Human factors

Guidelines for managing suspicious items in railway premises for rail passengers and visitors
General recommendations for passengers and visitors when they are at railway premises (stations, trains, etc.):

○ Please, be careful;

○ Look after your hand luggage and baggage, do not leave it out of your sight, remember to always keep it with you when you are in railways premises (stations, trains, etc.).

○ Do not accept any hand luggage or baggage, or any other “parcels” whatsoever (bags, boxes, packages, toys etc.) from strangers even for temporary storage;

○ Please remember the comfort of other passengers and visitors, as well as the potential consequences of managing your personal belongings.

WHAT IS A SUSPICIOUS ITEM?
Suspicious Items are forgotten or abandoned luggage, handbags, other items and things, including those not related to any equipment, infrastructure, rolling stock, and technological process of railway service, which seem suspicious due to their location or appearance.
In case you find any suspicious items, please:

- Pay attention to them;
- Do not touch, move, or open such suspicious items, even if they look attractive;
- Remember that the appearance of an item may conceal its true purpose and camouflage items and/or substances of a criminal nature;
- Immediately inform law enforcement authorities, security services, administration (personnel) at the railway facility, or train driver about your finding.

*Please remember that you are an important witness*
The worldwide association of cooperation for railway companies

200 members across 5 continents...

240 members across 5 continents...

2 500 billion passenger-kilometres
9 500 billion tonne-kilometres
More than 1 000 000 kilometres of lines

3 000 billion passenger-kilometres
10 000 billion tonne-kilometres
More than 1 000 000 kilometres of lines