



INTERNATIONAL UNION
OF RAILWAYS

UIC SECURITY PLATFORM

HUMAN FACTORS

GUIDELINES
FOR MANAGING
SUSPICIOUS ITEMS
IN RAILWAY
PREMISES FOR
RAIL PASSENGERS
AND VISITORS



SEPTEMBER 2019

General recommendations for passengers and visitors when they are at railway premises (stations, trains, etc.):

WHAT IS A SUSPICIOUS ITEM?

Suspicious Items are forgotten or abandoned luggage, handbags, other items and things, including those not related to any equipment, infrastructure, rolling stock, and technological process of railway service, which seem suspicious due to their location or appearance.

- Please, be careful;
- Look after your hand luggage and baggage, do not leave it out of your sight, remember to always keep it with you when you are in railways premises (stations, trains, etc.).
- Do not accept any hand luggage or baggage, or any other “parcels” whatsoever (bags, boxes, packages, toys etc.) from strangers even for temporary storage;
- Please remember the comfort of other passengers and visitors, as well as the potential consequences of managing your personal belongings.



In case you find any suspicious items,
please:



Pay attention to them;



Do not touch, move, or open
such suspicious items, even
if they look attractive;



Remember that the
appearance of an item may
conceal its true purpose
and camouflage items and/
or substances of a criminal
nature;



Immediately inform law
enforcement authorities,
security services,
administration (personnel)
at the railway facility, or train
driver about your finding.

Please remember that you are an important witness

200 members
across 5 continents...

The worldwide association of cooperation for railway companies



- 3 000 billion passenger-kilometres
- 10 000 billion tonne-kilometres
- More than 1 000 000 kilometres of lines



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