COVID-19 UPDATE

Marc GUIGON
Director of UIC Passenger Department,
Coordinator of UIC Latin-American Region,
Coordinator of UIC Covid-19 Taskforce

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UIC Covid-19 Taskforce

- > 60 UIC members and 12 International Organisations (UITP, IATA…)
- **UIC Guidance** for Railway Stakeholders (1/3):
- UIC Covid-19 **dedicated workspace** on UIC Extranet: https://extranet.uic.org/index.php
  - Whole documentation shared by Taskforce members
  - A dedicated forum to raise/answer specific questions
  - A database will all contributions from Taskforce Members
- **Video Conferences** each 2 weeks with all Taskforce Members to share **best practices** (Europe, Middle-East, Asia, Africa, Americas)
- UIC Covid19 Task Force **Media center**, used to share videos from all around the world:
  - https://mediacenter.uic.org/fr/sws-nav/540-994-covid19/page/1/template/second-level
- **Dedicated UIC LinkedIn group:**
  https://www.linkedin.com/groups/13846065/
Countries with members of the UIC Covid19 Task Force
Current situation for Passenger traffic

- All trains are cancelled in some countries: Bulgaria, Kazakhstan, Romania, Ukraine, Slovenia, India (no more trains since 22 February)
- In Europe main of cross border trains are cancelled, except some Thalys or Eurostar
- Some countries do not reduce the offer (Japan, South Korea, Croatia…)
- Majority of the European countries reduces the offer by 50% to 95%
RAILsilience: How the rail sector is fighting Covid-19
Covid-19 and the Rail Sector

• Covid-19 affiliated government lockdowns and their effects on rail
  - Rail as an essential service in many countries
  - Many borders are closed
  - Closure of many shops in railway stations
• Rail freight as a key provider of essential goods during the crisis
• Rail supports the Medical Sector in their Covid-19 Response
  - High-Speed trains converted to medical trains in France
  - Coaches converted to “isolation wards on wheels” in India
  - Medical staff transported by train in China
• Social measures
  - Transportation of food in Poland, India, France
Response measures

• Internal taskforce in the companies
• Business continuity
  - Cooperation with authorities
    - Cooperation with authorities: police…
    - Certificates: drivers, trainings, medical examinations…
  - Staff availability: quarantine measures, absenteeism…
  - Staff protection: buildings, offices, canteens, meetings
  - Staff trainings
  - Security issues: cybersecurity, vandalism
• Suspected cases protocols: isolation, materials, emergency call, disinfection
Mitigation measures put in place to stop the spread of the virus

- Cleanings protocols: virucides, stronger cleaning agents…
- Temperature screening: thermal, infrared and laser thermometers
  - In stations
  - In trains
- Sanitation gel in stations, in trains, in offices
- Masks: in stations, in trains
- Passenger reservation system change
  - To guarantee a safe minimum distance between passengers
  - China, France, Italy, Romania…
Communication measures

- Reassuring users of the railway of the various measures taken to reduce the risk of infection
- Information on simple steps to behave and self-protect during the trip (according to health authorities)
- Explanation of Covid-19 symptoms
- Stating what clients should do if symptoms appear during their travel
- Providing information on who to contact for medical advice (e.g. the Japan railways call center specifically for foreign tourists)

Information provision reduces anxiety in crises, and a less anxious person is more likely to use your transport
Stay in touch with UIC:

www.uic.org

#UICrail

Marc GUIGON
Director of the Passenger Department
Coordinator for Latin-American Region
Coordinator of the UIC Covid-19 Taskforce
guigon@uic.org

Thank you for your attention.