



INTERNATIONAL UNION
OF RAILWAYS

COVID-19 UPDATE

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UIC Covid-19 Taskforce

- **> 60 UIC members** and **12 International Organisations** (UITP, IATA...)
- **UIC Guidance** for Railway Stakeholders (1/3):
<https://uic.org/news/article/covid-19>
- UIC Covid-19 **dedicated workspace** on UIC Extranet: <https://extranet.uic.org/index.php>
 - Whole documentation shared by Taskforce members
 - A dedicated forum to raise/answer specific questions
 - A database will all contributions from Taskforce Members
- **Video Conferences** each 2 weeks with all Taskforce Members to share **best practices** (Europe, Middle-East, Asia, Africa, Americas)
- UIC Covid19 Task Force **Media center**, used to share videos from all around the world:
- <https://mediacenter.uic.org/fr/sws-nav/540-994-covid19/page/1/template/second-level>
- **Dedicated UIC Linked-In group**:
<https://www.linkedin.com/groups/13846065/>

Countries with members of the UIC Covid19 Task Force

Countries with members on the UIC Covid19 Taskforce



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Current situation for Passenger traffic

- All trains are cancelled in some countries: Bulgaria, Kazakhstan, Romania, Ukraine, Slovenia, India (no more trains since 22 February)
- In Europe main of cross border trains are cancelled, except some Thalys or Eurostar
- Some countries do not reduce the offer (Japan, South Korea, Croatia...)
- Majority of the European countries reduces the offer by 50% to 95%

RAILsilience: How the rail sector is fighting Covid-19

Covid-19 and the Rail Sector

- Covid-19 affiliated government lockdowns and their effects on rail
 - Rail as an essential service in many countries
 - Many borders are closed
 - Closure of many shops in railway stations
- Rail freight as a key provider of essential goods during the crisis
- Rail supports the Medical Sector in their Covid-19 Response
 - High-Speed trains converted to medical trains in France
 - Coaches converted to “isolation wards on wheels” in India
 - Medical staff transported by train in China
- Social measures
 - Transportation of food in Poland, India, France

Response measures

- Internal taskforce in the companies
- Business continuity
 - Cooperation with authorities
 - Cooperation with authorities: police...
 - Certificates: drivers, trainings, medical examinations...
 - Staff availability: quarantine measures, absenteeism...
 - Staff protection: buildings, offices, canteens, meetings
 - Staff trainings
 - Security issues: cybersecurity, vandalism
- Suspected cases protocols: isolation, materials, emergency call, disinfection

Mitigation measures put in place to stop the spread of the virus

- Cleanings protocols: virucides, stronger cleaning agents...
- Temperature screening: thermal, infrared and laser thermometers
 - In stations
 - In trains
- Sanitation gel in stations, in trains, in offices
- Masks: in stations, in trains
- Passenger reservation system change
 - To guarantee a safe minimum distance between passengers
 - China, France, Italy, Romania...

Communication measures

- Reassuring users of the railway of the various measures taken to reduce the risk of infection
- Information on simple steps to behave and self-protect during the trip (according to health authorities)
- Explanation of Covid-19 symptoms
- Stating what clients should do if symptoms appear during their travel
- Providing information on who to contact for medical advice (e.g. the Japan railways call center specifically for foreign tourists)

Information provision reduces anxiety in crises, and a less anxious person is more likely to use your transport



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Stay in touch with UIC:

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#UICrail

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Thank you for your attention.