# Branschföreningen Tågoperatörerna ASTOC

Digitalization, AI and Predictive Maintenance

UIC Digital Days Paris, December 6th, 2018

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# Agenda



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Predictive Maintenance - Past - Present - Future

Predictive Maintenance – Operator Examples

# Agenda

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Predictive Maintenance - Past - Present - Future

Predictive Maintenance – Operator Examples

Digitalization is underway; maturity varies by industry, but most potential is yet untapped



The rail industry may soon face the tipping point of the digital lifecycle



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SOURCE: McKinsey & Company

6 disruptions could fundamentally change the travel and transportation industry



#### **Online platforms**

"Traditional TTL companies as capacity providers only?"



Asset sharing

"The door opener for innovative startups in the industry?"

SOURCE: McKinsey & Company



Expansion of large technology companies "Fear of the hungry tech giants?"



Autonomous vehicles

"Cost structures, opportunities, competitors - will everything change?"





Advanced robotics

"Fundamental changes to cost structures?"



Additive manufacturing "The 'big hit' to the logistics

industry?"

# Reconfigure or be reconfigured – Rail as prime mover..?









Data-integration platforms consolidate transport data across providers and modes, supplying mobility services providers with coherent data sets



# **Definitions AI**

#### Artificial intelligence: A definition

AI is typically defined as the ability of a machine to perform cognitive functions we associate with human minds, such as perceiving, reasoning, learning, and problem solving. Examples of technologies that enable AI to solve business problems are robotics and autonomous vehicles, computer vision, language, virtual agents, and machine learning.

#### Machine learning: A definition

Most recent advances in AI have been achieved by applying machine learning to very large data sets. Machinelearning algorithms detect patterns and learn how to make predictions and recommendations by processing data and experiences, rather than by receiving explicit programming instruction. The algorithms also adapt in response to new data and experiences to improve efficacy over time.

# **Definitions – Machine Learning**

Machine learning provides predictions and prescriptions Types of analytics (in order of increasing complexity)

Descriptive

Predictive





- Describe what happened
- Employed heavily across all industries



- Anticipate what will happen (inherently probabilistic)
- Employed in data-driven organizations as a key source of insight



- Provide recommendations on what to do to achieve goals
- Employed heavily by leading data and Internet companies

Focus of machine learning

Exhibit 2

#### Problem types and sample techniques



| Problem types            | Sample techniques  | types as essential vs. relevant to use cases |      |    |    |    |    |    |
|--------------------------|--|--|------|----|----|----|----|----|
| Classification           | CNNs, logistic regression  | 44   |      |    |    | 29 |    | 72 |
| Continuous<br>estimation | Feed forward neural networks, linear regression                            |  | 37   |    | 2  | .9 | 66 |    |
| Clustering               | K-means, affinity propagation  | 16   |      | 39 |    | 55 |    |    |
| All other optimization   | Genetic algorithms   | 17   | 2'   | 1  | 37 |    |    |    |
| Anomaly detection        | One-class support vector machines,<br>k-nearest neighbors, neural networks | 19   | 6 24 | 4  |    |    |    |    |
| Ranking                  | Ranking support vector machines, neural networks                           | 9 8  | 17   |    |    |    |    |    |
| Recommender<br>systems   | Collaborative filtering  | 14 1   | 15   |    |    |    |    |    |
| Data<br>generation       | Generative adversarial networks<br>(GANs), hidden Markov models            | 077  |      |    |    |    |    |    |

% total AI value notential that could be unlocked by problem

NOTE: Sample techniques include traditional analytical techniques, machine learning, and the deep learning techniques we describe in this paper as AI. Numbers may not sum due to rounding.

SOURCE: McKinsey Global Institute analysis

### Use of AI and Big Data



SOURCE: McKinsey & Company Big Data Analytics Team

#### Exhibit 12

#### Marketing and sales and supply-chain management and manufacturing are among the functions where AI can create the most incremental value

Highest potential impact business problems per functional area Impact size comparison by chart area) \$ trillion



SOURCE: McKinsey Global Institute analysis

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# Agenda



Digitalization and AI



03

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### **Operator Case I**





# **Operator I**

### Data to value



#### Data Harvest

Collect data from different sources, API, IoT, .xlxs

#### Master Data Management

Secure and certified processes enhanced data quality.

Data sources are connected to enable effective and standardized analyses.

#### Domain expertise

Industry experience and genuine system knowledge combined with advanced data analytics resulted in industry leading know-how.

#### Data science and BI

KPI's, algorithms, statistical models, machine learning, reports and system data for business recommendations and decision making.

#### Making the difference

Through change management processes and implementation, identified opportunities that provided local lasting value.

Agile and continuous improvements of business processes.



# Operator case II: SJ











### **Solution: Wheelbearings**



- Continuous measurement of temperature and vibrations
- External analysis
  - Bearing condition reported to SJ
- Added values
  - Wheel damage
  - Rail health
- 3 months warning



### Making the data useful









# Future outlook



### Lessons learned

Digitalization and the extended condition based monitoring approach with remote diagnostics offered the following key benefits:

- Predictive Maintenance/Condition Based Maintenance
- Fewer disruptions in traffic and better decision support when problems occurs
- Better analytical capabilities to find improvements
- Lower costs



### Implications of AI Member feedback

- The real question: How to improve decision making?
- No definition of AI, need for a standard?
- No clear business case yet, moving target. Automatization most common area
- AI useful for pattern recognition, classification and prediction
- AI machine learning and probabilities
- AI does not yet solve new problems, do we fit AI to the right problem?
- Moving AI to complex and unsolved existing problems
- New trains equipped with many sensors and data potential

# Think Big, Start Small, Act now!

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