



3RD TRAINING

ON COMMUTER AND REGIONAL TRAIN SERVICES

PROGRAM



28-30 MAY 2018
WARSAW, POLAND

GENERAL CONTEXT

Following suggestions from members, the UIC Passenger Department is ready to hold the third Training on Commuter and Regional Train Services.

It is often said that Passengers represent half of the railway business in the world, but it is also true that a very high percentage who take the train are travelling on Commuter and Regional services. These transport systems are well spread around the world, and there are many common and different approaches, elements and characteristics: capacity, intermodality, accessibility, etc., but one common point may be the existence of PSO, Public Service Obligation contracts, which are the expression of the society requirements in the field of transportation, involving decision-makers, urban and territory planners, authorities, etc.

Consequently, it is increasingly necessary for all agents involved to be familiar with the many aspects and implications of Commuter and Regional Train Services (both positive and negative) in order to be able to take decisions (or make proposals for decisions) on the development of transport systems in general and the railways in particular, with full knowledge of the facts.

Hence, a training program is proposed with the aim to examine all the elements, as well as all the different types of comprising Commuter and Regional Train Systems (CRTS) and to measure their impact impartially and objectively from the political, social and economic standpoints.

UIC together with PKP want to provide an answer to these needs, and have co-organized a three-day training programme, in which all these aspects will be studied during different sessions that will try to provide information and knowledge about all different kind of aspects involved in Commuter and Regional Train Systems.

OBJECTIVES

- ▶ Offer an accurate and comprehensive overview of Commuter and Regional Train Systems all around the world in the frame of the three main axes of the UIC action plan for the next year
- ▶ Provide managers with all the information needed to facilitate decision-making on the subject of Commuter and Regional Train Systems
- ▶ Foster exchange of experience and information about the latest developments in this field
- ▶ Give a global vision of Commuter and Regional Train Services to experts on some particularelements on the system

TARGET GROUPS

- ▶ The training is targeted at managers in decision-making positions in the transport sector in general and in the railways in particular, whether working for railway companies or for the ministries, local or regional authorities, universities, advisory bodies, agencies or associations

CONDITIONS FOR PARTICIPATION

- ▶ The seminar is targeted at persons interested in acquiring a comprehensive overview of the Commuter and Regional Train Systems
- ▶ Seminar participants do not need to have in-depth knowledge of any specific subject relating to Commuter and Regional Train Systems
- ▶ Attendance to ALL sessions is therefore mandatory. Every participant will receive a certificate

SPEAKERS

- ▶ Our speakers are experts in the subjects addressed and are drawn mainly from railways. They represent different countries, world regions and the main railway undertakings with experience in the field of Commuter and Regional Train Systems



PROGRAMME

SESSION 1: INTRODUCTION AND MAIN PRINCIPLES

- ▶ Welcome by the organisers by the President of PKP, Mr Krzysztof Mamiński and by the chairmen of the Commuter and Regional Train Services working group.
- ▶ Main Principles of Commuter and Regional Railway Services. Overview of these kinds of railway services all around the world.
- ▶ Railway transport serving inhabitants of modern cities and urban agglomerations
- ▶ Challenges regarding migration to railway interoperability in the context of metropolitan transport
- ▶ Przewozy Regionalne as an example of modern conception of passenger services in regional transport
- ▶ Planning and Operational issues: how to plan the operations from a technical point of view given the characteristics of these kinds of services (high traffic, few slots...)
- ▶ Intermodality. Main aspects and practical examples regarding the combination of trains with other means of transportation
- ▶ UTK as a railway market regulator in Poland

SESSION 2: STATIONS & RAILWAY INFRASTRUCTURE

- ▶ Stations all around the world. Are commuter and regional stations the same kind of buildings in all the countries? Different approaches to different realities in stations.
- ▶ Accessibility: Regulation and developments in order to make stations more accessible to PRMs.
- ▶ Operational and economic aspects of High Speed Line use for regional transport.

SESSION 3: LEGAL FRAMEWORK

- ▶ Public Service Obligation: many Commuter and Regional trains are operated within the context of Public Service
- ▶ The legal framework for the operation of agglomeration and regional railway transport in Poland
- ▶ A new approach in regional passenger transport in Poland
- ▶ Passenger Rights Regulation: what passengers are entitled to do. Which rights have to be guaranteed by companies. Who defends these rights.

SESSION 4: FINANCING CRTS

- ▶ Investment financing for agglomeration and regional railways
- ▶ Investments of PKP SKM

SESSION 5: SAFETY & SECURITY COMMUNICATION

- ▶ Comprehensive protection: Guidelines to offer to passengers a good level of security and safety, to ensure travelling is safer and more secure.
- ▶ Fraud: how to face one of the biggest problems in these services, from an economic and from a security point of view. Practical examples.
- ▶ Communication Management in CRTS
- ▶ Cross border operations. Sometimes Commuter and Regional services go beyond the borders of one country, particularly in regions or cities situated close to frontiers, practical study cases.
- ▶ Safety and security in regional and agglomerate railway transport

SESSION 6: TICKETING

- ▶ Ticketing. Latest developments in ticketing for this kind of services.
- ▶ IT solutions for passenger rail transport in agglomeration and region

SESSION 7: ROLLING STOCK

- ▶ PESA Bydgoszcz S.A. - rolling stock manufacturer for regional and agglomeration transport
- ▶ NEWAG S.A. - rolling stock manufacturer for regional and agglomeration transport

PRACTICAL INFORMATION

Dates and Venues

- ▶ Lectures from 28 to 30 May 2018 at the headquarters of PKP in Warsaw.
- ▶ Aleje Jerozolimskie street Nr 142.

How to get there?

PKP Headquarters are located at Aleje Jerozolimskie street Nr 142, in West Station Office Building, opposite of railway station Warszawa Zachodnia (Warsaw West Station).

Language

The training sessions will be held in English and Polish with translation.

REGISTRATION

- ▶ Registration fee is 350 €
- ▶ Fee includes all training sessions, full working documents, lunches and welcome dinner
- ▶ Fee does not include Hotel accommodation and dinners
- ▶ Please register before 15th May

For additional information, please contact:

Ms Vanessa PEREZ MIRANDA

Passenger Department

perez@uic.org

Mrs Beatrix Perrot

Passenger Department

perrot@uic.org

Register at:

<https://events.uic.org/3rd-training-on-commuter-and-regional-train>

